

# ABOUT THIS REPORT

Marathon Petroleum Corporation's 2012 Citizenship Report represents our accountability to you, our stakeholders, for our non-financial performance. As such, we devote significant resources and effort to ensuring its relevance and utility.

## HOW WE DECIDED ON THE CONTENT

We have shaped this report's content based on several factors. First, we surveyed the citizenship reporting practices of others in the energy industry, and have sought to ensure that any information we report is consistent with their best approaches, while at the same time relevant to us and our most important stakeholders.

We conducted stakeholder engagement activities that included meeting with community members in areas where MPC operates major facilities. We also solicited feedback from our employees who regularly interact with external stakeholders, such as investors, neighbors, customers, legislators and regulators.

## HOW WE COMPILE THE DATA

Dedicated teams of MPC professionals gather raw data, carefully calculate metrics and analyze the results in order to drive continual improvement in environmental, safety, diversity, ethics and integrity, and other areas relevant to our business. We include this data in our Citizenship Report so that our stakeholders see where we are improving, as well as where we need to do more work.

Once the data is gathered, we ensure its accuracy through an intensive review process. MPC controller's staff and Internal Auditing organization review and confirm all numbers. They do this by comparing the numbers to those that have been reported elsewhere in the company, and by examining the methodologies and inputs used to calculate the final data we report to you.

## AS A RESULT OF OUR STAKEHOLDER ENGAGEMENT PROCESS, THE 2012 CITIZENSHIP REPORT INCLUDES THE FOLLOWING ENHANCEMENTS:

- **Reduced text:** MPC's 2011 Citizenship Report was our first as an independent company, and therefore included a large amount of background information to provide historical and operational context. This year's report provides less of this narrative information.
- **Changes to metrics:** Compared to the 2011 Citizenship Report, we have added several measures of employee engagement and perceptions under the Our People section. We have also added a new metric under the Health and Safety section and one under Environmental Stewardship. These are explained in those sections.
- **Political advocacy information:** Because MPC is a heavily regulated business, we work with lawmakers and regulators at the federal, state and local levels to keep them apprised of what policies help us to most effectively meet the needs of our customers and other stakeholders, as well as the intent of these regulations. This sometimes involves taking positions on proposed laws or regulations, and in this report we highlight some of those positions.
- **More fully developed glossary:** We seek to provide enough explanation for stakeholders to understand terms used in this report without getting too detailed.
- **More community-related information:** Neighbors of MPC's major facilities told us they would like to see more information about our activities in their communities, so we have expanded the section regarding activities of local interest in this report.
- **Indexing:** We have provided an index to enable readers to quickly find topics that interest them most.

## WHO'S RESPONSIBLE FOR THE REPORT?

This report is executed exclusively by MPC personnel. It is conceptualized, written, designed and photographed by MPC personnel in its Public Affairs and Graphic Services organizations, based on input provided by organizations throughout MPC's operations in the Midwest, Southeast and Gulf Coast. It is reviewed and enhanced by relevant MPC managers and officers, and ultimately approved by the president and chief executive officer, Gary R. Heminger.